

## Document 8c

## Oxfordshire Supporting People Programme Review 2011-12 – Second level project plan

This document comprises the second level project plan for the Supporting People programme review 2011-12 which will be delivered through the 3 Work Streams (WS) outlined on the following pages.

The Work Streams description are based on the first level project plan agreed on 6 April 2011, but *have been / will be* developed and elaborated in discussions with all partners and stakeholders engaged in this work to clarify the following elements for each work stream: timescale; roles and responsibilities of partners and stakeholders; deliverables; deadlines; equipment and facilities; dependencies.

Work Stream	Title of Work Stream	Work Stream Lead Officer	Start Date	End Date
1	Strategic context and governance	Natalia Lachkou, Supporting People Programme Manager	6 April 2011	
2	Needs and gaps analysis	James Edwards, Oxford City Council	6 May 2011	
3	Benchmarking and best practice	TBC	Date of 1 <sup>st</sup> meeting of the group	

**Work Stream Description:**

<b>Work Stream 1: Strategic context and governance</b>
<p><b>Start date:</b> 6 April 2011  <b>End date:</b> 31 March 2012  <b>Work Stream Lead Officer:</b> Natalia Lachkou, Supporting People Programme Manager  <b>Contributing partners:</b> [insert membership list]</p>
<p><b>Work Stream Objectives:</b></p> <ul style="list-style-type: none"> <li>➤ Review latest policy developments at national, regional, local levels (e.g. the Localism Bill, Big Society initiatives, Personalisation)</li> <li>➤ Continue horizon scanning for further developments and adjust direction of travel accordingly where necessary</li> <li>➤ Consider key implications of these developments on the programme: e.g. What else is happening around us? What do we mean by a locality? What is the main purpose of housing related support in this changing environment? What eligibility criteria would look like? What personalised provision would look like?</li> <li>➤ Map and overlay: lead commissioning functions, statutory versus non statutory role, expected outcomes for clients, eligibility criteria</li> <li>➤ Analyse these relationships, seeking strategic and operational synergies, both existing and new – within and between two ‘super-groups’</li> </ul>
<p><b>Work Stream Outcomes:</b></p> <ul style="list-style-type: none"> <li>• <b>Proposals for strategic direction of travel, governance and administration of the programme beyond 2011-12 (WS1)</b></li> <li>• <b>Proposals for how to structure the programme and deliver its outcomes beyond 2011-12 (WS1)</b></li> <li>• <i>Needs and gap analysis for housing related support provision for 2012-16 (WS2)</i></li> <li>• <b>Eligibility criteria and over-arching outcomes for housing related support provision beyond 2011-12 (WS3)</b></li> <li>• <b>Proposals for types of future provision and commissioning models to deliver over-arching outcomes that embrace personalisation and localism agenda (WS3)</b></li> <li>• <b>Commissioning and investment plan for 2012-16 (WS1)</b></li> </ul>
<b>Roles and Responsibilities:</b>
<p><b>Work stream lead officer</b></p> <ul style="list-style-type: none"> <li>- To chair meetings of the core group, oversee and direct production of deliverables, liaise with other lead officers to co-ordinate work, report on progress to the Core Strategy Group</li> </ul> <p><b>Members of the core group:</b></p> <ul style="list-style-type: none"> <li>- [to be agreed at the 1<sup>st</sup> meeting of the group]</li> </ul> <p><b>All other stakeholders:</b></p> <ul style="list-style-type: none"> <li>- To supply data and documents, respond to queries, provide contacts, comment on draft deliverables, and support activities in general.</li> </ul>
<p><b>Equipment and Facilities:</b></p> <ul style="list-style-type: none"> <li>- Meeting rooms, administrative support, etc</li> </ul>

<b>Summary of Deliverables:</b>			
<b>Ref.</b>	<b>Title</b>	<b>Responsibility</b>	<b>Due date</b>
<b>1A</b>	Proposals for strategic direction of travel, governance and administration of the programme beyond 2011-12	Natalia Lachkou,  Supporting People Programme Manager	17 <sup>th</sup> February 2012
<b>1B</b>	Proposals for how to structure the programme and deliver its outcomes beyond 2011-12		
<b>1C</b>	Commissioning and investment plan for 2012-16		
<b>Dependencies:</b>			
<b>Items which must be available for this Work Stream</b>			<b>Responsibility</b>
WS2 – Item 2A – Needs and gap analysis will inform work on items 1A and 1C. WS3 – Items 3A - 3B – Eligibility criteria and outcomes framework, including analysis of best practice, will inform work on items 1A – 1C.			Work stream 2 and 3 lead officers
<b>Work Streams dependent on this Work Stream</b>			<b>Responsibility</b>
WS2 – Items 1A - Strategic priorities will inform work on needs and gap analysis. WS3 – Item 1A – Commissioning priorities will inform work on item 3B.			Work stream 1 lead officer

<b>Work Stream 2: Needs and Gap Analysis</b>			
<b>Start date:</b> 6 May 2011			
<b>End date:</b> 31 March 2012			
<b>Work Stream Lead Officer:</b> James Edwards, Oxford City Council			
<b>Contributing partners:</b> [insert membership list]			
<b>Work Stream Objectives:</b>			
<ul style="list-style-type: none"> <li>➤ Analyse key data sources: JSNA, South East framework for supported housing, local intelligence, other</li> <li>➤ Map target populations and identify areas of priority need in terms of: type of need, level of need and risk, desired outcomes for clients</li> <li>➤ Undertake gap analysis taking account of existing provision across strategic partners and wider stakeholders</li> <li>➤ Consider and propose possible solutions required to meet identified gaps</li> </ul>			
<b>Work Stream Outcomes:</b>			
<ul style="list-style-type: none"> <li>• <i>Proposals for strategic direction of travel, governance and administration of the programme beyond 2011-12 (WS1)</i></li> <li>• <b>Proposals for how to structure the programme and deliver its outcomes beyond 2011-12 (WS1)</b></li> <li>• <b>Needs and gap analysis for housing related support provision for 2012-16 (WS2)</b></li> <li>• <b>Eligibility criteria and over-arching outcomes for housing related support provision beyond 2011-12 (WS3)</b></li> <li>• <b>Proposals for types of future provision and commissioning models to deliver over-arching outcomes that embrace personalisation and localism agenda (WS3)</b></li> <li>• <i>Commissioning and investment plan for 2012-16 (WS1)</i></li> </ul>			
<b>Roles and Responsibilities:</b>			
<b>Work stream lead officer</b>			
- To chair meetings of the core group, oversee and direct production of deliverables, liaise with other lead officers to co-ordinate work, report on progress to the Core Strategy Group			
<b>Members of the core group:</b>			
- [to be agreed at the 1 <sup>st</sup> meeting of the group]			
<b>All other stakeholders:</b>			
- To supply data and documents, respond to queries, provide contacts, comment on draft deliverables, and support activities in general.			
<b>Equipment and Facilities:</b>			
- Access to specialist data sources and data analysis tools			
- Meeting rooms, administrative support, etc			
<b>Summary of Deliverables:</b>			
<b>Ref.</b>	<b>Title</b>	<b>Responsibility</b>	<b>Due date</b>
<b>2A</b>	Needs and gap analysis for housing related support provision for 2012-16	James Edwards, Oxford City Council; Duncan Hall and Danny Hearn, Supporting People Team	End of September 2011

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<b>Dependencies:</b>	
<b>Items which must be available for this Work Stream</b>	<b>Responsibility</b>
<p>WS1 – Item 1A – Information about current service provision, strategic priorities and areas of unmet need will inform work in item 2A.</p> <p>WS3 – Item 3B – Analysis of best practice in commissioning models and service design will inform work on item 2A.</p>	<p>Work stream 1 and 3 lead officers</p>
<b>Work Streams dependent on this Work Stream</b>	<b>Responsibility</b>
<p>WS1 – Item 2A – Needs and gap analysis will inform work on items 1A and 1C.</p> <p>WS3 – Items 2A – Needs and gap analysis will inform work on commissioning models in item 3B.</p>	<p>Work stream 2 lead officer</p>

<b>Work Stream 3: Benchmarking and Best Practice</b>			
<b>Start date:</b> Date of 1 <sup>st</sup> meeting of the group			
<b>End date:</b> 31 March 2012			
<b>Work Stream Lead Officer:</b> TBC			
<b>Contributing partners:</b> [insert membership list]			
<b>Work Stream Objectives:</b>			
<ul style="list-style-type: none"> <li>➤ Re-group 2009-10 data to match Oxfordshire 'super-groups'</li> <li>➤ Utilise opportunities to obtain new data (e.g. based on other LAs budgets for 2011-12)</li> <li>➤ Analyse this information to inform our own plans</li> </ul>			
<b>Work Stream Outcomes:</b>			
<ul style="list-style-type: none"> <li>• <b>Proposals for strategic direction of travel, governance and administration of the programme beyond 2011-12 (WS1)</b></li> <li>• <b>Proposals for how to structure the programme and deliver its outcomes beyond 2011-12 (WS1)</b></li> <li>• <i>Needs and gap analysis for housing related support provision for 2012-16 (WS2)</i></li> <li>• <b>Eligibility criteria and over-arching outcomes for housing related support provision beyond 2011-12 (WS3)</b></li> <li>• <b>Proposals for types of future provision and commissioning models to deliver over-arching outcomes that embrace personalisation and localism agenda (WS3)</b></li> <li>• <i>Commissioning and investment plan for 2012-16 (WS1)</i></li> </ul>			
<b>Roles and Responsibilities:</b>			
<b>Work stream lead officer</b>			
- To chair meetings of the core group, oversee and direct production of deliverables, liaise with other lead officers to co-ordinate work, report on progress to the Core Strategy Group			
<b>Members of the core group:</b>			
- [to be agreed at the 1 <sup>st</sup> meeting of the group]			
<b>All other stakeholders:</b>			
- To supply data and documents, respond to queries, provide contacts, comment on draft deliverables, and support activities in general.			
<b>Equipment and Facilities:</b>			
- Meeting rooms, administrative support, etc			
<b>Summary of Deliverables:</b>			
<b>Ref.</b>	<b>Title</b>	<b>Responsibility</b>	<b>Due date</b>
<b>3A</b>	Eligibility criteria and over-arching outcomes for housing related support provision beyond 2011-12	Lead officer (TBC) and Lorraine Donnachie, Supporting People Team	31 <sup>st</sup> March 2012
<b>3B</b>	Proposals for types of future provision and commissioning models to deliver over-arching outcomes that embrace personalisation and localism agenda	Lead officer (TBC); Lorraine Donnachie	31 <sup>st</sup> March 2012

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		and Angelo Fernandes, Supporting People Team	
<b>Dependencies:</b>			
<b>Items which must be available for this Work Stream</b>		<b>Responsibility</b>	
<p>WS1 – Item 1A – Information about current service provision, strategic priorities, areas of unmet need and current commissioning models will inform work on item 3A.</p> <p>WS2 – Item 2A – Needs and gap analysis will inform work on item 3B.</p>		<p>Work stream 1 and 2 lead officers</p>	
<b>Work Streams dependent on this Work Stream</b>		<b>Responsibility</b>	
<p>WS1 – Items 3A and 3B – Eligibility criteria, outcomes framework and analysis of best practice will inform work on items 1A – 1C.</p> <p>WS2 – Item 3B – Analysis of best practice in commissioning and service design will inform work on item 2A.</p>		<p>Work stream 3 lead officer</p>	